



## ASCEND FAQ

### **Q. Can I earn CEUs at *Ascend Training by Stenograph*?**

A. **Premium Events** and **Premium Courses** at Ascend offer the opportunity to earn documentation you can submit for CEUs.

### **Q. Can I earn CEUs for watching the videos of Ascend webinars or attending the monthly webinars? How about attending a Live Q & A Session, or reading the Tips & Tricks articles?**

A. No – you will not be able to earn CEUs outside of Premium Events or Premium Course.

### **Q. Why not? Why can't I get credit for watching Ascend videos or attending a Live Q & A session or reading the Tips & Tricks articles?**

A. To earn CEUs, your attendance at a learning event must be tracked, documented, and/or tested, and of sufficient length to make it worthwhile to apply for credit. You must complete a minimum of 1 full hour with no breaks to earn 0.1 CEU. However, most reporters who need to learn something in their software rarely have time to sit and learn about it for a full hour at a time, and most of the time, what you need to learn can be learned in just a few minutes if you have the right resources, such as access to an expert who can quickly answer a question; a searchable video so you can watch the few minutes that you need; a short article with step-by-step instructions, etc.

Also, the majority of the Ascend resources are designed to enable you to learn what you need to learn exactly when you want and need the information, rather than having to wait for a particular date and time for a class to occur. This is more practical and convenient, however, it doesn't fit in well with CEU-earning requirements, which necessarily require a commitment to a lengthy agenda, advance planning (and form-filling and extra fees).

If CEUs are the priority for you when you learn CATalyst, you should definitely contact a [Certified Independent Training Agent](#) for a tailored, custom agenda for which you can also earn CEUs.

### **Q. What are Premium Events?**

A. Occasionally, a webinar will be presented on a Saturday. The fee to attend is \$20 (for each event), and offers the opportunity to both learn and earn documentation you can submit for 0.15 CEUs. You must attend the Premium Event webinar at the time it is presented, and take a short quiz at the end of the webinar to qualify for the documentation you can submit to NCRA for national CEU credit. The NCRA application submission fee is not included in the purchase price, and Individual state credit is not pre-approved.

### **Q. What if the topic of the Premium Event webinar interests me but I don't care about getting documentation for CEUs?**

A. You can purchase and attend or watch the video immediately after the event, or you can wait for

90 days after the event, pay nothing and get access to the video at that time.

**Q. What are Premium Courses?**

A. The Ascend Premium Courses enable you to earn CEUs at your own pace. They contain a collection of videos (that are available for free elsewhere on the Ascend site if you don't need CEUs), and a test on the topics covered in those videos. You are required to watch each video in its entirety without fast-forwarding, and then pass a test with a score of 70% or higher. When you complete the course, you earn a downloadable certificate that can be submitted to NCRA for CEUs. These courses cost \$50 or \$100, depending on the length.

**Q. I want to attend an upcoming webinar or a Live Q&A session, but I'm going to be busy at that time. Will it be available at another time?**

A. All webinars and Live Q&A sessions are recorded and can be watched at any time. While you are a member of Ascend, you have access to ALL of the recordings. Plus, the recordings of each webinar and Live Q&A session is edited and includes a detailed time-referenced content guide. You can search for the content that interests you, and easily view it by fast forwarding to the specific content that interests you.

The goal of Ascend is to make it as convenient as possible for members to get the content they want and need.